



COMMERCIAL WEAR WARRANTY

PRODUCTS: Artistry Collection Loose Lay format
Nature Collection EDGE Series
Healthcare Collection

LSI vinyl tiles and planks in combination with Pliteq GenieMat are backed by a ten (10) year commercial wear warranty and a one (1) year manufacturing defect warranty.

LSI Floors warrants its floor tile and plank against wear-through to the decorative layer for a term of ten (10) years. LSI Floors also warrants its floor tile and plank against noticeable and/or hidden manufacturing defects for a term of one (1) year. Both timeframes are considered from date of invoice.

This warranty also applies to installation over Pliteq GenieMat provided the manufacturer's installation instructions are followed.

Warranty is subject to the following conditions:

- LSI floor tile, plank and GenieMat sound control must be correctly installed in accordance with the LSI Installation Manual and the Pliteq installation instructions.
- Floor tile and plank must be maintained regularly as per the instructions found in the LSI Floors Maintenance Guide.
- Adequate steps must have been taken to prevent excessive dirt and moisture from being tracked across the tile or plank in areas that have more than normal and/or excessive foot traffic. i.e.; elevator cabs, escalator landings, exterior doors.

All Manuals and Guides are found on our website at www.lsifloors.com and www.pliteq.com.

Areas not covered by warranty:

- Damage from scratches, indentations, cuts, gouges, burns, stains, reduction in embossing, reduction in gloss.
- Damage from poor or improper installation, poor or improper maintenance.

Should a warranty issue arise, LSI Floors is to be contacted immediately in writing. LSI will investigate the claim and respond with a written Report of Claim Assessment to the client as soon as possible. Should the floor tile or plank prove to be defective and/or prematurely worn LSI will supply new floor tile or plank to match existing. Where not possible, LSI will supply a tile deemed close in design to the original. LSI will cover the pro-rated cost of the new floor tile or plank. The installation costs will be covered to the portion and cost deemed appropriate.