

COMMERCIAL WEAR WARRANTY

PRODUCTS: Custom Printed Vinyl Flooring

LSI vinyl tile has a ten (10) year commercial wear warranty

LSI vinyl tile has a one (1) year manufacturing defects warranty

LSI Floors warrants its floor tile not to wear through to the decorative surface or its backing layers for a term of ten (10) years. LSI Floors warrants its floor tile against noticeable and/or hidden manufacturing defects for a term of one (1) year.

Warranty is subject to the following conditions:

1. That the LSI floor tile has been correctly installed in accordance with its installation manual.
2. That the floor tile has been maintained regularly as per the instructions in the LSI Maintenance Guide.
3. That adequate steps have been taken to prevent excessive dirt and moisture from being tracked across the tiles in areas that have more than normal and/or excessive foot traffic. i.e.; elevator cabs, escalators, entrances and exits.

Warranty will not cover the following:

1. Damage from; scratches, indentations, cuts, gouges, burns, stains, reduction in embossing, poor or improper installation, poor or improper maintenance, gloss reduction or abnormal abuse.

Should a warranty issue arise, LSI Floors must be contacted as soon as possible. LSI will investigate the claim and file its report of claim in writing to the client as soon as possible. Should the floor tile prove to be defective and/or prematurely worn out, LSI will supply new floor tile to match or a substitute tile that is as close as possible to the original design. LSI will cover the prorated cost of the new floor tile and some, if not all, of the new installation costs.

All claims should be filed in writing to the following address:

LSI Floors
5230 Finch Ave. East, unit 5
Toronto, Ontario, Canada
M1S 4Z9